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FIELDS OF SPECIALIZATION

Applied Microeconomics **Econometrics Industrial Organization Labor Economics**

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ATTACHMENT B

DECLARATION OF BRUCE M. OWEN

Economic Consequences of the Hole in the Doughnut

Declaration of Bruce M. Owen

Summary

Qwest Communications International, Inc. (Qwest) and USWEST, Inc. (USWEST) have applied for authority to merge. I have been asked to consider the effect of such a merger on the economic incentive of the combined company to satisfy the conditions set out in Section 271 of the 1996 Telecommunications Act. Once an RBOC such as USWEST has satisfied Section 271, it is permitted to enter the long distance business within its region. Qwest contends that the merged company will have stronger incentives to satisfy Section 271 quickly, stronger incentives than USWEST alone would have. I agree with this assessment.

What is needed in order to analyze the effect of the merger on incentives is a comparison of the profit opportunities facing the combined company after the merger with the profit opportunities that would have faced USWEST alone, absent the merger. Issues related to current or potential competition between Qwest and USWEST and the business rationale for the deal are addressed by others.

Of course, US WEST is required by law to satisfy many of the Section 271 conditions, and would have some economic incentives to obtain Section 271 authority in any case. For purposes of my analysis, I assume that US WEST has, within the law, discretion as to the pace at which it seeks approval to provide inregion interLATA service. After all, the Commission and the courts have not yet, or at best only recently, defined the conditions fully and no RBOC has yet obtained such authority. Once the conditions are clearly defined, moreover, satis-

faction of them requires the expenditure of hundreds of millions of dollars on systems and equipment, along with negotiations with carriers and regulators, testing, audits, and so on. This process doubtless could be accelerated by spending more money, or at a faster rate, than whatever is reasonably required merely to comply with Section 251. For example, Bell Atlantic, which claims to have satisfied the Section 271 conditions in New York, reports having spent \$1 billion on its effort. If Bell Atlantic had spent somewhat less, or at a slower rate, presumably it would not be in a position to claim satisfaction of the requirements until some number of months later than it has.

Pre-merger incentive structure

I assume that the costs and benefits of satisfying Section 271 requirements will affect the timing of an RBOC's satisfaction of Section 271. The primary benefit is the anticipated profit from entering into the provision of interLATA long distance service to in-region customers. In order to compete effectively against inter-exchange carriers with nationwide service areas, an RBOC also will have an incentive to provide out-of-region interLATA service for its in-region customers with multi-region locations. This out-of-region business would be incremental to the RBOC's in-region business. Furthermore, an RBOC with such a national presence is likely to find it profitable to begin offering interLATA service to customers located primarily out-of-region.

There are two categories of cost. First, there is the cost associated with direct investment in equipment, systems and personnel necessary to satisfy Section 271. Second, an RBOC will also factor in the cost, measured in lost profits, from any reduction in its local exchange market share due to increased CLEC entry that is directly attributable to satisfaction of Section 271. If the costs, including the opportunity costs, of being barred from in-region interLATA markets in-

crease, on account of the merger, then the incentives to satisfy Section 271 will become more powerful.

Post merger incentive structure

There are several reasons why the combined company can expect to earn *greater* net profits from entering the long distance business than USWEST alone could expect. First, unlike many RBOCs, USWEST currently owns virtually none of its interLATA "official services" network and it owns no interLATA switches. For this reason, USWEST entering on its own would have to construct or lease nationwide interexchange network capacity at prevailing market prices, whereas the combined company would already own capacity on its interLATA network whose cost is sunk.

Second, unlike US WEST alone, the combined company will already have an established national marketing identity, customer base and specialized products out-of-region. However, the combined company will have a fourteen-state hole in its footprint. Demand from present and potential out-of-region long distance customers will be enhanced by the combined firm's ability once again to offer nationwide service. Further, the incremental revenues and profits available to the combined company after 271 approval, building on Qwest's established brand identity, customer base and existing interconnection arrangements, would exceed the initial revenues and profits available to US WEST as a new entrant into out-of-region long distance markets. Thus, the present value of long distance revenues and profits arising out-of-region would be greater for the combined company than for US WEST alone.

Third, many potential in-region long distance customers of US WEST will prefer to be served by a national facilities-based carrier. As a result, the combined company will have an initial advantage in selling to such customers compared to

US WEST alone, which would be unable immediately to offer an established nationwide facilities-based service. Thus, the present value of long distance revenues and profits arising in-region would be greater for the combined company than for US WEST alone.

The *direction* of the net effects of the incentives described above on the combined company is indisputable—it is to make in-region entry, and thus satisfaction of Section 271, more profitable than before the merger. The merger causes no incentives working in the other direction. As Dennis Carlton and Hal Sider point out in their paper, the merger also creates no new incentives to restrict competition. The merger's only effect relevant to economic policy is its clear tendency to accelerate satisfaction of Section 271 in the fourteen-state U S WEST region.

The Comments

Commenting parties do not dispute the points made in the merger application about the combined company's incentives to obtain Section 271 authority. Several of the commenters nevertheless attempt to show that incentives to discriminate post-merger will actually increase. However, the commenting parties fail to articulate a sound economic basis for their positions on Qwest's post-merger incentives.

First, some commenters state that USWEST has the incentive to discriminate against its local exchange competitors and claim that USWEST has, in fact discriminated in the past. Whether true or not, this argument is not relevant to the issue of whether the merger is in the public interest. It does not address the combined firm's incentives to satisfy Section 271 or any other effect of the merger itself. The issue is whether a post-merger Qwest has a greater incentive to satisfy Section 271 than USWEST would have as a separate entity. It is the *change* in this

incentive due to merger that is the key point—and a point that commenters fail to acknowledge.

Second, some commenters claim that the merger will increase the incentive of the merged entity to discriminate against local exchange competitors, based on Qwest's current CLEC activities in the US WEST region. However, these activities are trivial and will have no meaningful impact on Qwest's post-merger incentives to satisfy Section 271 conditions.

Third, two commenters speculate that a post-merger Qwest will divert dividends from shareholders to out-of-region investment opportunities and will generally direct investment funds out-of-region to the detriment of in-region service. So far as dividends are concerned, this is a non-sequitur. If dividends are reduced on account of the merger, more rather than less funds will be available for investment both in-region and out-of-region. More generally, out-of-region investment is no less likely to be procompetitive than in-region investment. Finally, the commenters ignore the combined firm's increased incentive to satisfy Section 271, and thereby to increase its focus on in-region investment.

I. Qualifications

I am an economist, president of Economists Incorporated, and visiting professor of economics at Stanford University's Stanford-in-Washington internship program. Previously, I served as chief economist of the Antitrust Division of the U. S. Department of Justice, and the White House Office of Telecommunications Policy. I testified on behalf of the United States in the case that led to the dissolution of AT&T. I have consulted for and filed testimony on behalf of various telecommunications firms, including AT&T, MCI and Sprint. I have written a number of articles and books on topics related to antitrust and to telecommunications policy. In particular, I co-authored with Roger Noll two articles¹ explaining the economic theory of the lawsuit that led to the breakup of AT&T and the basis for the prophylactic restrictions placed on the RBOCs by the Modification of Final Judgment. A copy of my curriculum vitæ is attached to this paper.

II. Premerger incentives

The basic incentive structure facing an RBOC with respect to Section 271 is not complicated. There are costs and benefits, and each will differ, depending on the timing of authorization and other factors. The benefits are the potential profits to be earned from entering the long distance business. As discussed above, an RBOC will have the incentive to provide not only in-region interLATA services

R. G. Noll and B. M. Owen, "United States v. AT&T: An Interim Assessment," in Hausman and Bradley, eds., Future Competition in Telecommunications, Harvard Business School Press, 1988; R. G. Noll and B. M. Owen, United States v. AT&T: The Economic Issues, in Kwoka and White, eds., The Antitrust Revolution, Scott Foresman, 1988; 2nd ed. 1994.

to local customers but also out-of-region services. The cost of satisfying Section 271 has two parts. The first is the direct investment in systems and facilities required by the Section 271 conditions. The second is the loss of profits associated with a lower market share of and competitive entry into the local exchange business.

Each of these costs and benefits is a flow which can be expected to change over time as market shares, costs and prices respond to changing market conditions. In other words, an RBOC's market shares in long distance and in local exchange markets are not likely to be the same immediately after Section 271 authority is obtained as they will be two or three years later. In addition, there are market risks that affect the rates at which future costs and revenues must be discounted to present value. If we regard the amount and timing of expenditure on obtaining Section 271 authority as the policy variables, an RBOC will rationally—within relevant legal constraints—try to schedule that expenditure so as to maximize the discounted expected value of net profits resulting from these streams of costs and benefits.²

A quantitative analysis of the costs and benefits of seeking Section 271 authorization would attempt to estimate such factors as incremental lost local service revenues net of payments for UNEs, and gained net profits from long distance service. I have no basis for making such a quantitative analysis for US WEST. However, the proposed merger with Qwest would change nothing in such an analysis except to increase the potential profits from long distance service, which would tend to increase the profit-maximizing rate of expenditure on compliance. In particular, I am aware of nothing about the US WEST/Qwest merger, relative to the situation with US WEST alone, that will increase the cost of satisfying Section 271, aside from the acceleration of efforts to gain long distance authority predicted by my qualitative analysis.

III. Postmerger incentives

The Qwest/USWEST combined company will of course inherit USWEST's current incentive structure. I assume that the management of the combined company will be at least as efficient as that of USWEST at present. But ILEC business opportunities will no longer be the only factor influencing the combined company's incentives. I understand that currently USWEST leases in excess of 98 percent of its interLATA "official services" network from other carriers and that USWEST owns no interLATA switches. By contrast, the combined company will own a nationwide long distance business and a national fiber optic network with substantial excess capacity. However, unlike other national long distance competitors, such as AT&T, MCI, and Sprint, the combined company will be handicapped by a service area that is "doughnut-shaped." That is, so long as its ILEC business fails to satisfy Section 271, the combined company will be unable to provide long distance service originating in a fourteen-state region of the country.

If the combined company could serve the "hole" in the doughnut it would have greater revenues and lower costs. Its revenues would be greater because of direct sales opportunities in the fourteen-state region and because it could offer a more attractive nationwide service to customers in all parts of the country. In particular, it would be better able to compete for the business of customers that require service at both in-region and out-of-region locations and the business of wholesale customers seeking regional or nationwide network capacity. Its unit costs would be lower because of higher utilization of its newly-constructed network, the cost of which is sunk.

The combined company's potential profit from entering the long distance business in the fourteen-state USWEST region therefore will be greater than USWEST's current potential profit from satisfying Section 271. It is this *difference*

in the potential profitability of supplying long distance service that bears on the combined company's incentive to achieve Section 271 authority more rapidly.

The combined company can expect *greater* net profits from satisfying Section 271 than U S WEST alone could expect for three reasons:

First, and probably most important, the combined company will already have a nationwide network with substantial capacity, while USWEST entering on its own would have to obtain national network capacity at prevailing market prices or through new construction. The combined company will own Qwest's new Macro Capacitysm Fiber Network. This network connects approximately 150 metropolitan areas, areas that originate over 95% of all telephone calls made in the United States.³ The network has a speed of up to 10 gigabits per second; can carry voice, video, and data; and can support any Internet-enabled services, including Internet protocol voice transmissions. USWEST, on the other hand, as noted above, does not own a national network or even an in-region official services network that might be adaptable to provide interLATA services.

The combined company's inheritance of a nationwide network significantly increases its incentives to compete for long distance traffic, relative to those of U S WEST. The combined company will want to attract long distance traffic to fill its network capacity and ensure that it can profit on its investment in a nationwide network. In considering the profitability of attracting long distance traffic, the combined company would not take into account the cost of the capacity, because that cost is already sunk. Further, the combined company will not

Qwest completed 18,500 route miles of this network last month and plans to complete a final 300 mile route later this year, to bring the network's final length to 18,800 route miles.

take into account operating costs that might vary with network capacity or route distance, but which do not vary with capacity utilization rates, because these also are costs that will be incurred regardless of whether the combined company has in-region traffic.

Even apart from the loss of revenue that will result from the applicable interLATA restrictions after the merger, the Qwest network will have substantial excess capacity, including the enormous capacity associated with dark fiber. The current capacity of Qwest's network exceeds the combined capacities of AT&T, MCI WorldCom, and Sprint.⁴ The new company will have a strong incentive to satisfy Section 271 as quickly as possible to begin utilizing the capacity already available on the Qwest network. Put differently, as long as the combined company fails to satisfy Section 271, it will incur an opportunity cost for the portion of the network that Section 271 compliance would permit it to fill, because the stream of services that could be supported by the idle capacity is perfectly perishable—it cannot be stored for later use.

In contrast, USWEST on its own would have to obtain capacity to carry long distance traffic either by building or leasing facilities or acting as a reseller on others' networks. As a result, USWEST would have to take into account the cost of new capacity it would have to obtain in evaluating the profitability of entering into the long distance business.

[&]quot;The combined company will take the nation's fastest, most reliable advanced fiber-optic network—with more bandwidth than the networks of AT&T, Sprint, and MCI Worldcom combined—and link it directly to 29 million customers." Backgrounder Fact Sheet—Next Generation Network <www.qwest.com/press/qwest_uswest.html>.

Second, the combined company would earn greater profits from long distance service outside the USWEST region if it were able to offer interLATA service within the USWEST region. After Section 271 authority is obtained, demand from present and potential out-of-region long distance customers will be enhanced by the combined firm's ability once again to offer service on a national network. In the meantime, until Section 271 is satisfied, Qwest's out-of-region business will suffer because of Qwest's inability to offer national service.

Many customers, including multi-location businesses and long distance wholesale customers, insist on dealing with a long distance provider that can offer ubiquitous service. Other customers may want to reduce their transactions costs by purchasing long distance service from a single long distance carrier even though the carrier may lease some of its network from other carriers.

There are various reasons why many customers, including multi-location businesses, prefer to deal with a single long distance provider that can offer national service on an integrated basis.⁵ According to AT&T President John Zeglis, "Customers are looking for one source to provide seamless voice and data service." Single source procurement of telecommunications services offers a number

The Commission itself has recognized the advantages a multi-location customer may realize from having a single long-distance carrier. In its decision on the MCI—Worldcom merger, the Commission wrote, "We also find persuasive Applicant's assertions that the merger will allow them to service multi-location customers over their own networks, and that this will enable such customers to receive higher quality and more reliable services than each company is currently able to offer separately." In the Matter of Application of WorldCom, Inc. and MCI Communications Corporation for Transfer of Control of MCI Communications Corporation to WorldCom, Inc., adopted September 14, 1999, ¶ 199.

⁶ AT&T Annual Report, 1998, page 22.

of advantages for large companies and other entities. For example, high volume business customers often prefer single contracts with one telecommunications supplier because all of their traffic volume can be combined to achieve better volume discounts. When AT&T acquired Teleport Communications Group in 1998, AT&T reported that it would "...[O]ffer single points of contact for local and long-distance services and customer care, enterprise solutions for businesses with multiple locations, volume discounts across services and an integrated bill for customers who want it."8

Third, Section 271 satisfaction should be more attractive to the combined company than it would be to USWEST alone because the combined company, with its existing national network and customer base, would have both a demand-side and a supply-side head start and thus be able to develop the business much *faster* than USWEST alone. The incremental revenues and profits available to the combined company after satisfying Section 271, building on Qwest's national network, established brand identity, specialized products, customer base and existing interconnection arrangements, would exceed the initial revenues and profits available to USWEST as a new entrant to long distance service. Thus, the present value of long distance revenues and profits arising out-of-region would be greater for the combined company than for USWEST alone, both for the reason just discussed and because Section 271 authority will be obtained sooner with the merger than without.

MCI WorldCom advertising supplement to the Wall Street Journal, Oct 1, 1998, p. R3.

AT&T press release announcing completion of merger with TCG, July 23, 1998.

IV. The Comments

The commenting parties do not dispute the points made in the merger application about the combined company's incentives to satisfy Section 271. Several of the commenters nevertheless attempt to show that incentives to discriminate post-merger will actually increase. However, the commenting parties fail to articulate a sound economic basis for their position on Qwest's post-merger Section 271 incentives.

These commenters make three basic points. First, they contend that USWEST, as an incumbent local exchange carrier, has the ability and incentive to discriminate against CLEC competitors who require access to USWEST's local exchange facilities. Second, they claim that Qwest now offers CLEC services in USWEST territory, directly or through affiliates, and that this fact increases the incentive and ability of the combined firm to discriminate against other CLECs and in favor of affiliated CLECs. Third, they claim that the merged entity will direct USWEST profits away from shareholder dividends and in-region service improvements toward out-of-region projects.

None of these arguments refutes the point that the combined firm will have a greater incentive to satisfy Section 271 requirements than does USWEST alone, and that this is procompetitive. For example, it is not USWEST's former incentive or ability to discriminate against local exchange competitors that matters, but the *change* in that incentive arising from the merger. As long as the com-

⁹ See, e.g., McLeod at 11-15; Nextlink, et al., at 5-14.

See McLeod at 15-21; Nextlink, et al., at 4-5, 14-15.

See McLeodUSA at 21-28, Nextlink et al., at 14.

bined company's incentive to facilitate competition is enhanced because its desire to achieve Section 271 authority is greater than US WEST's alone, consumers will benefit. The greater the increase in this incentive, the greater the benefit to consumers, but even a small increase will benefit consumers.

Similarly, even assuming for the sake of argument that RBOCs who also operate in-region CLECs may have some special discrimination or evasion of regulation opportunities, there is nothing about the Qwest/US WEST transaction to exacerbate this situation. Qwest simply does not have significant in-region CLEC facilities today. More important, Qwest brings nothing to US WEST in this regard that US WEST could not readily, and much more easily than through this transaction, arrange for itself. US WEST does not need to merge with Qwest in order to create in-region CLEC businesses on the trivial scale of Qwest's current interests.

Finally, commenters' arguments about diversion of funds, including shareholder dividends, away from in-region investments such as improvements in service quality to out-of-region investment projects are entirely speculative. With regard to the argument about stockholder dividends, if stockholder dividends are instead reinvested in the business, those additional funds would become available for all investment purposes; it makes little sense to argue that an increase in internally generated investment funds would reduce investment.

As noted in the text of the reply comments, Qwest holds very small ownership shares (less than 3%) in two DSL providers, Covad and Rhythms Net. In addition, Qwest has just begun to resell DSL services of those companies in the U S WEST region. Qwest has agreed to purchase conduit in a fiber ring facility in Seattle that traverses both U S WEST and GTE local service territories. Qwest has substantially completed its phase-out of local resale activity in the U S WEST region.